Management 201-The Next Level

This course provides will include in depth discussion and analysis on these topics. Actual case studies will be used to facilitate interactive discussions among the group.

- ·Leadership and management, what is the difference?
- ·Listening like a leader.
- ·Aligning your department to company policy.
- ·Leading culture and managing change.
- ·How to prepare and conduct a difficult or disciplinary conversation.
- ·The value of Mentoring
- ·Giving back to the community.

The course is interactive with participants and is ideal for all emerging leaders and/or current management.

PDH:

Time and Date: Thursday, April 23rd, 2026

11 AM - 1 PM (lunch provided)

Class Duration: 2.5 Hours

Location: EBMI Office Suite 203 | 900 S. Highway Dr. | Fenton MO 63026

Instructor: Mark Serafino | 314.713.0967 | Sincerely Speaking LLC.

What is provided: Lunch is provided

Tuition and Fees: Tuition due two weeks prior to course start date.

Employees of non-member firms	\$215
Employees of EBMI member firms	\$195
Late Fee (additional \$50) Paid after two weeks prior to start date of class.	\$50

Click **HERE** to register